

Cybersmart Aquatics

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Dear Swimmers and Parents,

We are delighted to welcome you to Cybersmart Aquatics at Milnerton Aquatic Centre. To ensure everyone can make the best and safest use of our facilities, we have established some house rules. We ask that you read and observe these rules and follow any instructions from coaches, school staff, and pool employees.

Admission:

- You must be a member of Cybersmart Aquatics to use our facilities.
- Please inform Cybersmart Aquatics in advance if you have any medical condition (e.g., epilepsy).
- Pets, except guide dogs for which you are solely responsible, are not allowed inside.

Lockers:

- Store your clothes in the lockers provided in the changing rooms.
- Bring an appropriately sized, high-quality padlock.
- We do not guarantee that the use of a locker will prevent theft or damage to your property. Ensure your locker is locked and check that your personal insurance policy covers loss of personal effects.
- We do not accept responsibility for any loss or theft of money or damage to personal property, whether locked in a locker or otherwise.

- Do not leave your clothes in the changing rooms while you swim, nor take them with you into the pool area.
- The use of lockers is free of charge.
- Leave any valuables at home; we cannot look after your belongings at the pool.
- Check before you leave the swimming pool that you have emptied your locker and not left anything behind.
- Pool staff are authorized to remove any clothing left in the changing rooms and will empty all lockers after the pool closes. If you have left something behind, please email us at swim@cybersmartaquatics.com.
- Lockers may only be used for storing swimming gear, toiletries, and the clothing you were wearing when you arrived.
- If we have reasonable grounds to believe that a locker is being used for other storage, we may open the locker (forcibly if necessary) and remove any offending items.
- Lockers are available for use only while you are at the swimming pool.
- For security, hygiene, and other reasons, any belongings left in a locker overnight will be removed and placed in lost property at the owner's risk.
- Belongings removed from a locker or left unattended will be available at lost property until the following Monday, after which they will be donated to charity.
- As a courtesy to staff and other members (particularly children), only designated changing rooms may be used for undressing or changing in or out of clothing.

Children:

- Children aged 11 and under in our Learn-To-Swim classes may only enter the pool area if accompanied by an adult aged 18 or above who is responsible for them.
- Children without elementary swimming skills must be actively supervised by their legal guardian at all times.
- Small children who are not yet toilet-trained must wear a swim nappy.

Before You Go Swimming:

- For reasons of hygiene, you must take a shower before entering the pool.
- Soap and/or shampoo may only be used in the showers, never in the pool.
- You may only enter the pool in swimwear. Topless swimming is not permitted.

Eating, Drinking, and Smoking:

- You may not bring any glass items, thermos flasks, cool boxes, your own drinks, or your own food into the pool area.
- You may not take any food and/or drink with you into the water.
- The swimming pool is a smoke-free area, including hookahs and e-cigarettes. This ban extends to the outdoor lawns.

Swimming:

- The pool area is slippery when wet, so please be careful when entering. We recommend wearing slip-slops to prevent slipping-related accidents.

- Beware: We do not provide lifeguard supervision.
- Junior members under the age of 11 in our Learn-To-Swim classes must be accompanied and actively always supervised by their parent(s)/legal guardian(s), who must remain present either in the pool or on the pool deck (or in sufficiently close proximity if space is limited).
- This rule applies even if the junior member is participating in a swimming/stroke correction lesson/squad training under the instruction of a swim coach. The parent(s)/legal guardian(s) remain accountable for the safety and behaviour of their child/children throughout the lesson/training.
- Racing or running around is not permitted for safety reasons and to avoid inconveniencing other visitors.
- Floating devices such as airbeds, boats, hard leather balls, and tennis balls are not permitted.
- If your child is in the Beginner, Junior, or Senior team, parents are not allowed on the pool deck unless invited by the Club or during an open lesson.
- Please shower before entering the pool, wear a swimming costume, and a swimming cap.
- Lanes must be shared, and please swim in a clockwise direction.
- No unhygienic behaviour in the pool will be tolerated.
- You may not use the pool if you have a communicable disease, open sores, or wounds.
- Babies and toddlers must wear aqua nappies or specially designed baby swim trunks.
- We are committed to eliminating single-use plastics, but due to the safety risk of broken glass, no glass of any kind (including water bottles) is permitted in the pool area.

Security:

- Intimate behaviour, welcome or unwelcome, will not be tolerated.
- Cameras and/or video equipment may not be used in the changing rooms or shower rooms of the swimming pool. Violations may result in confiscation of the equipment by pool staff.
- Items that may cause physical injury, such as knives and syringes (except for diabetics), are not permitted.
- If there are too many people at the swimming pool, the number of visitors may be restricted for safety reasons. The pool manager reserves the right to change the opening hours and close all or part of the complex.
- For safety reasons, we advise against wearing bracelets or earrings in the swimming pool.

Admission Denied or Stay Terminated:

- Admission to the swimming pool may be denied if pool staff instructions are ignored. Repeated violations may result in denial of admission for a limited or unlimited period, without refund of entry or membership fees.
- Admission will be refused if a visitor is suffering from an infectious disease or has open wounds.
- Admission will be refused for visitors who are under the influence of alcohol and/or drugs or commit theft (all thefts are reported to the police).

The Environment:

- The swimming pool uses environmentally friendly technologies, benefiting you with pleasant water and safe swimming conditions without causing red eyes.
- Urine in the pool is generally the main cause of water contamination. Please always use the toilets.

Liability & Privacy:

- Use of the pool is entirely at your own risk.
- Cybersmart Aquatics does not accept any liability for accidents, loss of, or damage to visitors' property.
- Visitors who cause damage to Cybersmart Aquatics' property are liable for the full cost of repairs.
- For safety, we use video surveillance and registration.

**Yours in Swimming,
Cybersmart Aquatics**



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